

# SUSTAINABILITY REPORT

## GRI CONTENT INDEX (GRI 102-55)

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<sup>9</sup> All disclosures in this content index follow the reporting requirements found in the 2016 publication of the GRI Standards.

<sup>10</sup> • Mr Patrick Michael Scodeller, Chief Operating Officer, is the Chairman of the Singapore Internet Exchange  
 • Mr P. Subramaniam, Chief Marketing Officer, is a Council Member of the Advertising Standards Association of Singapore and a member of the Marketing Institute of Singapore  
 • Mr Alan Goh, Chief Information Officer, is a Council Member of the Information Technology Management Association, and a Committee Member of the Singapore International Chamber of Commerce's Information & Communications Technology Committee  
 • Mr Denis Seek, Chief Technical Officer, is a member of the IMDA's Telecommunications Standards Committee  
 • Mr Stamford Low, Director, Customer Service, is the Honorary Treasurer of the Contact Centre Association of Singapore

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<sup>11</sup> Our networks have in-built resiliency and redundancy, and we did not have any significant network downtime in 2017.

<sup>12</sup> M1 consistently meets IMDA's stringent outdoor and indoor coverage requirements and quarterly survey. Results are published on IMDA's website.