

AT A GLANCE

WHAT WE DO

M1 offers a wide range of mobile and fixed communications services to consumers and corporate customers



CONSUMER

Mobile

- Broad range of postpaid and prepaid mobile services enabling customers to call, message, access internet and apps, stream music and videos, whether at home or travelling overseas

Fixed

- Fibre broadband connectivity services with up to 10Gbps speeds, voice, WiFi, home network and security solutions

Value-Added Services

- Host of mobile and fixed value-added services to cater to customers' evolving needs, including mobile remittance, cybersecurity protection, and My M1 App for account-related services

2017 HIGHLIGHTS



MOBILE CUSTOMERS

(End 2017)

2.03m
+19,000



FIBRE CUSTOMERS

(End 2017)

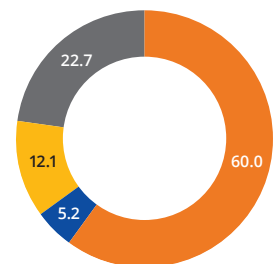
189,000
+29,000

MOBILE DATA AS A % OF SERVICE REVENUE

55.7%



OPERATING REVENUE MIX (%)



- Mobile Telecommunications
- International Call Services
- Fixed Services
- Handset Sales



CORPORATE

Total Communications

- Mobile, fixed and a suite of converged communication services to support the needs of our corporate customers, who range from small businesses to large multinational companies and government agencies

Fibre Broadband, Managed Services and Cloud Services

- Up to 10Gbps symmetrical PON connectivity services
- Unified Communications
- Wireless@SG
- SIP Trunk
- Virtual server and storage
- Backup-as-a-Service

Corporate Mobile

- Enterprise mobile plans with attractive data and roaming packages

ICT, Digital and Data Analytics Solutions

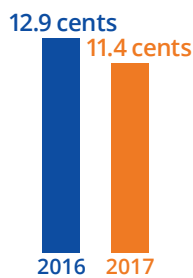
- Integrated service provider with end-to-end service delivery
- Advanced analytics, data management, data visualisation, and data discovery solutions
- Digital signage

IoT Solutions

- IoT connectivity solutions with Southeast Asia's first nationwide NB-IoT network
- Partnerships in offering end-to-end IoT solutions across sectors such as Retail, Fintech, Transportation and Smart Nation

CASH DISTRIBUTION PER SHARE (DECLARED)

11.4 cents



CAPITAL EXPENDITURE

S\$151m

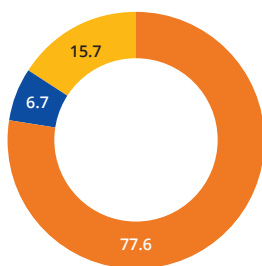


NET DEBT/EBITDA

1.3x

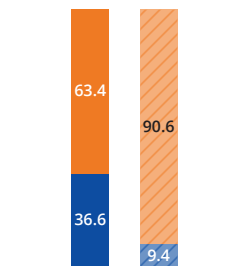


SERVICE REVENUE MIX (%)



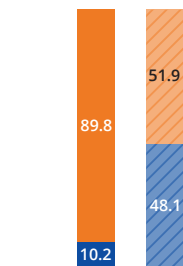
- Mobile Telecommunications
- International Call Services
- Fixed Services

MOBILE CUSTOMER/REVENUE MIX (%)



- Customer: Postpaid, Prepaid
- Revenue: Postpaid, Prepaid

FIXED RESIDENTIAL AND CORPORATE CUSTOMER/REVENUE MIX (%)



- Customer: Residential, Corporate
- Revenue: Residential, Corporate