

## SENIOR MANAGEMENT

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### PROFILE OF SENIOR MANAGEMENT

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**1 KAREN KOOI LEE WAH**  
Chief Executive Officer

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**2 PATRICK MICHAEL SCODELLER**  
Chief Operating Officer

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**3 LEE KOK CHEW**  
Chief Commercial Officer

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**4 NICHOLAS TAN**  
Chief Financial Officer

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**5 POOPALASINGAM SUBRAMANIAM**  
Chief Marketing Officer



**1 KAREN KOOI LEE WAH**  
**Chief Executive Officer**

Please see Ms Kooi's profile on page 31.

**2 PATRICK MICHAEL SCODELLER**  
**Chief Operating Officer**

Mr Scodeller joined M1 in August 1995. In January 2013, he was appointed as Chief Operating Officer responsible for the day-to-day activities of the main operational support functions, departments and infrastructure within M1, namely Engineering, Information Systems and Customer Service. He was a key member of the senior management team that planned, built and launched M1's networks from inception.

He has more than 37 years of experience in the telecommunications

industry, including various positions held with Telkom in South Africa, Cable and Wireless Plc in the United Kingdom, Hong Kong Telecom CSL Limited in Hong Kong and in Malaysia.

Mr Scodeller is an Incorporated Engineer and a Member of the Institution of Engineering and Technology. He is a member of the board of M1 TeliNet Pte Ltd (formerly known as Wireless Intellect Labs Pte Ltd), and currently the Chairman and a member of the board of Singapore Internet Exchange Limited.

**3 LEE KOK CHEW**  
**Chief Commercial Officer**

Mr Lee joined M1 in August 2007 as Director, Business Development and Strategic Planning. He assumed

responsibility as Head of Finance in April 2009 and was Chief Financial Officer from May 2010 to February 2014.

In January 2013, he was appointed as Chief Commercial Officer to provide added focus on corporate strategy and commercial initiatives to drive business growth.

He was previously with Singapore Press Holdings Limited for 14 years and held various positions in sales, finance and operations. His last appointment prior to joining M1 was Chief Operating Officer of SPH Magazines Pte Ltd.

Mr Lee holds a Master of Business Administration degree and a Bachelor of Science (Honours) degree from the National University of Singapore.

**4 NICHOLAS TAN**  
**Chief Financial Officer**

Mr Tan joined M1 in September 2016 as Chief Financial Officer.

Prior to M1, Mr Tan was Chief Financial Officer for StarHub. Mr Tan has also previously held senior positions at Fortune 500 companies such as Hewlett Packard, Becton Dickinson and Texas Instruments, as well as ST Telemedia group of companies in Singapore and in the region.

At ST Telemedia, Mr Tan was Senior Vice President for Corporate Planning at ST Telemedia. During his secondment to ST Telemedia former Indonesian subsidiary, PT Indosat Tbk, as CFO, Mr Tan facilitated a refinancing deal that successfully raised almost US\$1 billion, a landmark deal that achieved several industry awards.

Mr Tan holds a Bachelor of Accountancy from the National University of Singapore.

**5 POOPALASINGAM SUBRAMANIAM**  
**Chief Marketing Officer**

Mr Subramaniam joined M1 in October 1999 and heads the Consumer and Marketing Communication functions. He also oversees the Company's distribution network, comprising both M1 Shop outlets and exclusive distributors.

With more than 30 years of local and regional sales and marketing experience in telecommunications, media and fast moving consumer goods, Mr Subramaniam began his career at the Telecommunications Authority of Singapore and worked at New Zealand Milk Products (S) Pte Ltd and Singapore Press Holdings Limited before joining M1.

Mr Subramaniam holds a Bachelor of Business Administration (Honours) degree from the National University of Singapore and a Bachelor of Law (Honours) degree from the University of London.

## SENIOR MANAGEMENT

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### PROFILE OF SENIOR MANAGEMENT

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**6 ALAN GOH**  
Chief Information Officer

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**7 DENIS SEEK**  
Chief Technical Officer

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**8 ALEX TAN**  
Chief Innovation Officer

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**9 WILLIS SIM**  
Chief Corporate Sales and  
Solutions Officer

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**10 LIM SOCK LENG**  
Director, Regulatory and  
Enterprise Risk Management



## 6 ALAN GOH

### Chief Information Officer

Mr Goh joined M1 in March 2011. He leads the Information Systems department and is responsible for the overall information technology strategy, planning, implementation and operations of M1's technology infrastructure and application systems. These systems support business activities across sales, customer care, billing, payments, and call centre functions.

Prior to M1, he spent 14 years in the consulting business, with most of that time focusing in the communications and media industries. Graduating from the National University of Singapore, he holds a Bachelor of Science degree in Computer Science.

Mr Goh is the Vice President of IT Management Association (ITMA). He is also a member of the School Advisory Committee for Temasek Polytechnic's School of Informatics and IT.

## 7 DENIS SEEK

### Chief Technical Officer

Mr Seek joined M1 in November 2014 as Director, Engineering and was appointed as Chief Technical Officer in May 2015. He has over 23 years of work experience in the telecommunications industry.

Prior to joining M1, Mr Seek was with Maxis Berhad and was based in Malaysia for more than eight years. His last held position there was Head of Technology, Strategy and Network Planning.

Mr Seek started his career with Singapore Telecommunications Limited where he was involved in the planning and implementation of the initial mobile network in the Philippines. Thereafter, he was with M1 as Head of Radio Planning and Technology Development for more than 10 years before joining Maxis Berhad.

Mr Seek holds a Bachelor degree in Electrical Engineering (First Class Honours) from the National University of Singapore, a "Diplôme d'ingénieur" (equivalent to a Master's degree) in Telecommunications from the "Institut National des Telecommunications", France and a Master of Business Administration with distinction from Warwick University in the UK.

## 8 ALEX TAN

### Chief Innovation Officer

Mr Tan re-joined M1 Limited in June 2016 and helms M1's product development, ICT and Digital Solutions teams. In his role, he is responsible for the transformation and growth of strategic businesses and digital services, beyond traditional telco connectivity.

Prior to M1, Mr Tan served as the Info-communications Development Authority of Singapore's<sup>1</sup> (IDA) Covering Senior Director for Next Generation Infrastructure and National Information Infrastructure. He was responsible for the delivery of Singapore's Smart Nation Platform and oversaw the development and industry growth of the communications infrastructure.

Mr Tan previously served in M1 as Head of Product Development, Head of Enterprise Services and Enterprise Network. Before M1 Limited, he was one of the Managing Directors and owners of QALA Singapore Pte Ltd and the QMax group of companies.

With over 18 years of industry and operational experience in data and telecommunications products and services, he has played major roles in various national telecommunication projects.

## 9 WILLIS SIM

### Chief Corporate Sales and Solutions Officer

Mr Sim joined M1 in October 2009 and is in charge of Corporate Sales and Solutions.

Prior to joining M1, he was one of the Managing Directors and owners of QALA Singapore Pte Ltd and the QMax group of companies. While leading the group operations at QALA and QMax, he was responsible for the first commercial WIMAX service in Singapore, as well as the islandwide deployment of WiFi coverage in Singapore under the Wireless@SG initiative by the Info-communications Development Authority of Singapore<sup>1</sup> (IDA).

With over 15 years of industry and operational experience in data and telecommunication products and services, Mr Sim has played major roles in various national telecommunication projects initiated by government agencies such as the Maritime Port Authority of Singapore, Ministry of Education, Info-communications Media Development Authority, Government Technology Agency (GovTech) and Land Transport Authority.

Mr Sim holds a Bachelor of Science degree in Computer and Information Sciences (Honours) from the National University of Singapore.

## 10 LIM SOCK LENG

### Director, Regulatory and Enterprise Risk Management

Ms Lim joined M1 in October 1995. She is in charge of the Regulatory and Enterprise Risk Management departments.

Prior to joining M1, Ms Lim was with the Administrative Service of the Singapore Civil Service, involved in policymaking, financial control and planning, and has held positions in various Ministries including the Ministry of Home Affairs, the Ministry of Finance and the Ministry of Communications.

Ms Lim obtained a Bachelor of Arts (Honours) degree in Economics from the University of Tasmania, Australia, on a Colombo Plan Scholarship.

<sup>1</sup> The IDA merged with the Media Development Authority to become the Info-communications Media Development Authority in October 2016

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### PROFILE OF SENIOR MANAGEMENT

**11 KAREN TEO**

Director, Head Legal Services/  
Joint Company Secretary

**12 STAMFORD LOW**

Director, Customer Service

**13 KOH ANN HUAT**

Director, Procurement and Facilities

**14 TEO WEE SENG**

Director, Human Resource

**15 IVAN LIM**

Director, Corporate Communications  
and Investor Relations

**16 KWAN WAI LING**

Director, Management  
Assurance Services

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**11 KAREN TEO****Director, Head Legal Services/  
Joint Company Secretary**

Ms Teo joined M1 in October 2014. She currently heads the Legal department.

Prior to joining M1, Ms Teo was an Equity Partner at TSMP Law Corporation. She has more than 10 years of corporate dispute resolution experience, specialising in cutting edge commercial advisory/regulatory work and intellectual property disputes during her career in private practice. Her work was consistently recognised in legal journals such as the AsiaLaw Profiles and The Asia Pacific Legal 500.

Ms Teo graduated from the National University of Singapore in 2000 with an LLB (Honours), and holds a Masters in Banking & Financial Services Law from Boston University, where she was awarded the Dennis Aronowitz Prize for Academic Excellence in graduating top of her class.

She is an accredited Associate Mediator with the Singapore Mediation Centre, and is also admitted as a solicitor of England & Wales and an attorney and counsellor-at-law of the New York State.

**12 STAMFORD LOW****Director, Customer Service**

Mr Low joined M1 in January 2015 and heads the Customer Service department.

In his previous role at Carlson Wagonlit Travel, Mr Low led the Asia Pacific operations in customer experience management, contact channel management, productivity and efficient strategic initiatives, as well as business continuity and crisis management. Prior to this, Mr Low led the International SOS global service delivery for Concierge and Lifestyle services, focusing on service delivery structure, training and systems.

Before joining International SOS Pte Ltd, Mr Low has also managed two award-winning call centres at DHL Express (Singapore) Pte Ltd and MobileOne Ltd. He is a certified COPC-2000® Coordinator as well as a COPC Six-Sigma Coordinator, and has represented Asia on the COPC Standards Committee.

Mr Low holds a Bachelor of Science degree from the National University of Singapore.

**13 KOH ANN HUAT****Director, Procurement  
and Facilities**

Mr Koh joined M1 in August 1997 and has held various positions in Finance, Sales and Marketing, Information Systems and Engineering. In Mr Koh's most recent appointment as the Director of Procurement, he leads and is responsible for a diverse portfolio, including the centralised Procurement function, SIM and Number Management, as well as Facilities Management.

Prior to joining M1, Mr Koh was with the Defence Science and Technology Agency responsible for the planning, implementation and management of projects. Mr Koh was also formerly Vice President of Procurement with Prudential Assurance Company Singapore (Pte) Ltd where he was instrumental in centralising the procurement function and driving organisational change to ensure alignment and acceptance of the new function.

Mr Koh holds a Bachelor of Engineering (Honours) degree from the Nanyang Technological University.

**14 TEO WEE SENG****Director, Human Resource**

Mr Teo joined M1 in May 2014 and is in charge of the Human Resource department. He has more than 25 years of work experience in human resource, consulting, training and organisation development.

Mr Teo has held various positions in financial institutions, consulting firms, and public sector organisations such as the National Library Board and Public Service Division (Prime Minister's Office). Prior to joining M1, he was the Vice President, Human Resource of Jurong Port Pte Limited.

Mr Teo holds a Bachelor of Social Science (Honours) degree in Economics from the National University of Singapore.

**15 IVAN LIM****Director, Corporate  
Communications and  
Investor Relations**

Mr Lim joined M1 in September 2002 and has held positions in the Finance and Business Development departments before taking on his current appointment as Head of Corporate Communications & Investor Relations in January 2011.

Prior to joining M1, he was an Investment Analyst for over four years with various companies, including Indosuez WI Carr Securities Limited and OCBC Securities Private Limited.

Mr Lim holds a Bachelor of Science degree in Economics from the National University of Singapore and is a Chartered Financial Analyst.

**16 KWAN WAI LING****Director, Management  
Assurance Services**

Ms Kwan joined M1 as Head of Management Assurance Services in June 2014. She has more than 20 years of work experience spanning financial and government sectors in areas such as technology, financial and operational assurances.

Holding various international and local roles with Standard Chartered Bank (Singapore) Limited and the former National Computer Board, Ms Kwan's contributions also extended to methodology development and special reviews of global projects and key initiatives of these organisations.

Ms Kwan has a Masters of Accountancy from Charles Sturt University in Australia and a Bachelor of Science (Computer and Information Sciences) degree from the National University of Singapore. She is also a Certified Public Accountant (Australia).